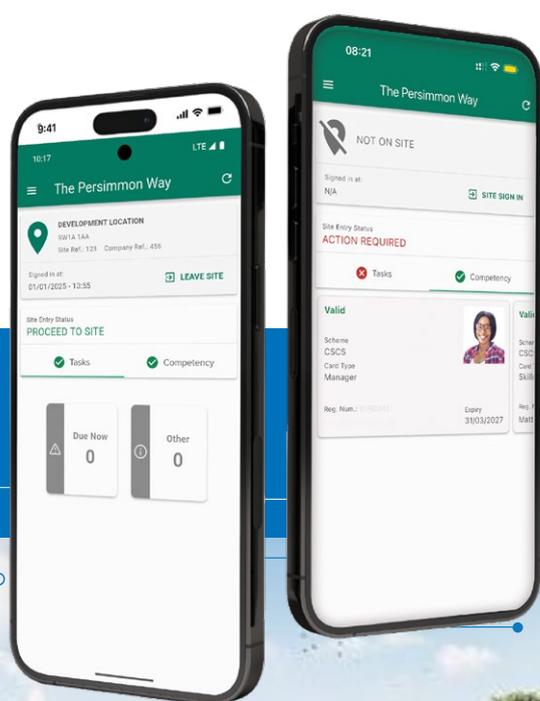




# CSCS Smart Check, used the Persimmon Way

How Persimmon Homes embedded the CSCS Smart Check API into the Persimmon Way app to streamline sign-in, strengthen competency controls and unlock workforce insights across all 270 sites.



**“Site managers don’t have to keep notes or files of [card] information. Using the Smart Check API, we’re getting a real time snapshot of the information that the CSCS Alliance hold.”**

Lee Hollins, IT Programme Manager, Persimmon Homes



# The challenge and ambition

Persimmon wanted a consistent, scalable way to confirm workforce competency at the points of induction and site access. While card checks formed part of the induction process, the reality on busy sites was that evidence was often checked manually, captured once and then filed away.

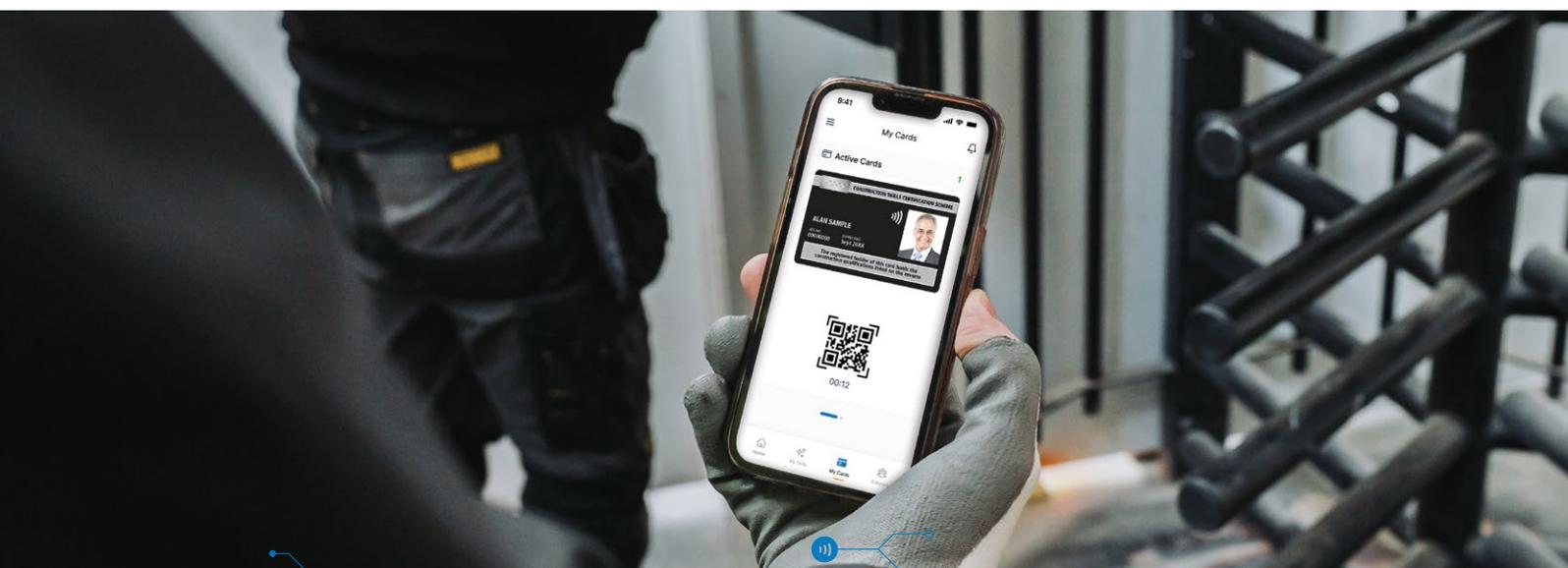
Under the historic manual process, site teams would visually check a card, take a photocopy and store paper records.

That created an admin burden and lacked any view of competence, with no automatic way to know if a card was fraudulent initially, expired during the build or revoked retrospectively.

Visual card checks are no longer sufficient in industry and make compliance assurance near-impossible to maintain. Persimmon also recognised that visually convincing fraudulent cards could slip through a process based on photocopies and manual filing.

**“Historically, with the manual induction process, we would take a photocopy of the valid card at that point in time and there was no notification that that card expired.”**

Gary Adams, Project Manager, Persimmon Homes





# The solution:

## Smart Check API inside Persimmon Way

Persimmon integrated the CSCS Smart Check API into its Persimmon Way app to automate card checks during induction and site sign-in. The company had already digitised parts of the process, but it still relied on managers collecting photographs of cards and manually managing records.

The API provided a more reliable route by moving digital verification in the background, triggered every time a worker is inducted or signs into site.

With the integration in place, the app checks the worker's CSCS Alliance card against the CSCS Smart Check database and flag exceptions such as expiry, revocation or potential fraud. Importantly, checks continue after induction so site teams are not relying on a historic photocopy or memory.

This supports consistent controls across projects where credentials can change over time.

**“When we were made aware of the API, we looked into the benefits for Persimmon - automating the entire process. It was a relatively easy project to implement, the development team worked really well with with the team over at CSCS and we got to exactly what we needed in a short space of time.”**

Lee Hollins, IT Programme Manager,  
Persimmon Homes





# Benefits:

## Faster sign-in, stronger assurance, reduced risk

Site teams report that automation reduces admin and speeds up the sign-in process. Managers no longer need to keep local files or track expiry dates manually, and the system supports smoother repeat visits for workers moving between Persimmon sites.

From a compliance and assurance perspective, automated flagging reduces the human error associated with checking expiry and revocation. Health and safety teams can also more easily confirm sign-in compliance and whether cards are appropriate for the work being undertaken during audits. In incident or claim scenarios, having competency and sign-in information available digitally supports faster evidence gathering.

Persimmon also reports improved detection of fraudulent cards compared with manual processes, reducing the risk of out-of-date or incorrect credentials being accepted on site.

**“Feedback from the site management teams is that this is saving them a lot of time, the whole construction team have a lot more visibility into the fact that we have a workforce who all have CSCS cards.”**

Lee Hollins, IT Programme Manager

**“Human error has been reduced... because it automatically flags up if a card’s expired or it’s revoked or it was fraudulent.”**

Amy Ireland – Group Health Safety & Environment Advisor



# Data insights, rollout and recommendation

Beyond automation, Persimmon highlights the value of improved visibility of its workforce. The Smart Check API returns card details and the qualifications and skills behind the card. Persimmon displays this information in the Persimmon Way dashboard to support clearer, on-site decision-making and more data-led oversight.

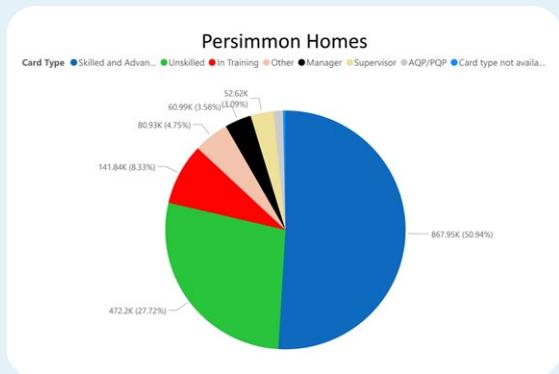
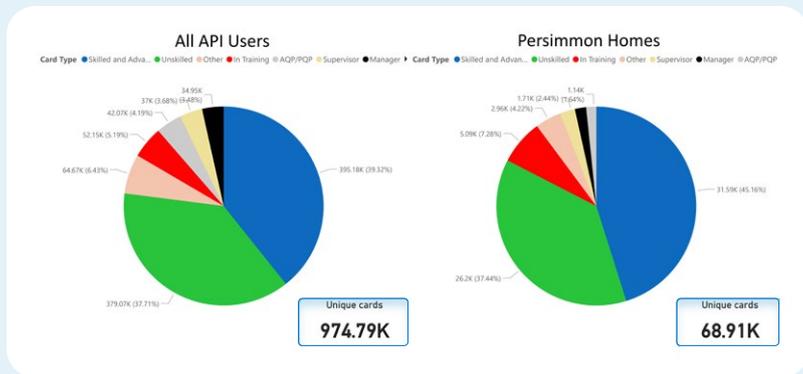
The integration was delivered through close collaboration between Persimmon and CSCS, moving from initial idea to live implementation in just six months, with the solution now used across Persimmon’s estate, supporting consistent card checking at scale.

Persimmon would recommend a similar approach to others, citing time savings and improved confidence that workers arriving on site hold valid credentials.

**“We use the API on all of our 270 sites. The overall time frame took approximately six months and I would definitely recommend it to other contractors to implement a similar solution.”**  
 Lee Hollins, IT Programme Manager

## Unique card scans

## Total card scans





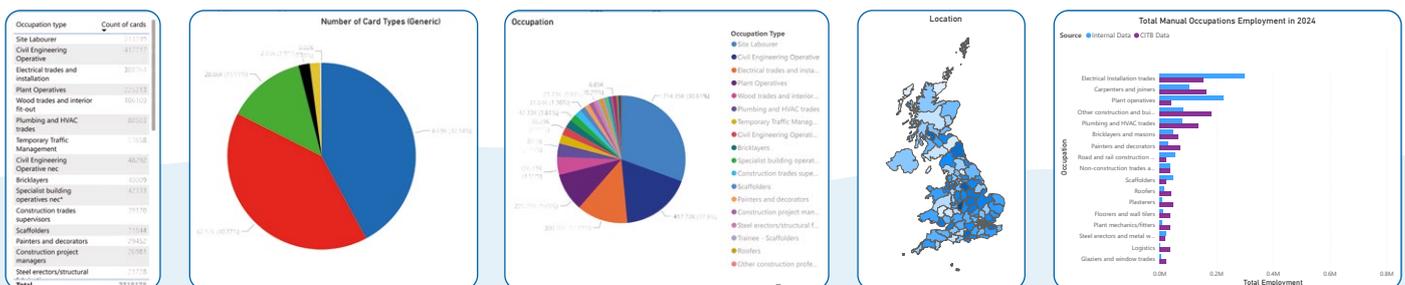
Persimmon’s experience shows how integrating the CSCS Smart Check API into a sign-in, induction or access-control journey can reduce admin and human error while strengthening confidence in competency controls.

The CSCS Smart Check API is used and trusted by industry’s biggest names and is referenced in Construction Leadership Council guidelines as the method construction should use to verify CSCS-logged cards.

Smart Check helps teams move from a point-in-time check to real-time verification, supported by clearer records and better workforce visibility, while also assisting in generating data-driven insights for industry.

**“The more data and information we can get about our workforce, the better. Sharing information about individuals, their qualifications and their cards I think is only good for the industry as a whole.”**

Lee Hollins, IT Programme Manager



To find out more about building the CSCS Smart Check API into your site access and induction systems, visit [CSCSGroup.co.uk/SmartCheck](https://CSCSGroup.co.uk/SmartCheck).

Watch the full case study video via [YouTube.com/@OfficialCSCS](https://YouTube.com/@OfficialCSCS)

