



The Construction Skills Certification Scheme

CSCS Online - Partner System

**Save on costs, stay compliant and
enhance your card offering service.**



Customer testimonials

Kevin Harold
CORREX Ltd, Managing Director



“The transition has been extremely smooth, with the new system working very well for our organisation and all feedback and adjustments being actioned quickly and transparently. Having the CSCS and StableLogic teams on site and on call on go-live day also made a huge difference in getting everyone confident and up and running with the system.”

Shaun McAllister
Chief Executive Officer, GQA



“CSCS Online has been a real step forward for GQA in terms of efficiency of use, cost savings and customer offering. We have felt supported in the project from the outset and the attention to detail throughout delivery has been outstanding.

“What stood out most was the dedication to getting things right, from repeated Quality Assurance cycles through to enhancements in reporting.”

Kevan Holmes, General Manager, Joint Industry Board for Plumbing and Mechanical Engineering Services (JIB-PMES)



“As the first scheme to adopt the platform following a successful import of ‘live’ scheme data, CSCS Online has delivered what we expected. Despite the odd setback, which is to be expected in a project of this nature, the various project stakeholders remained focused on achieving the desired outcomes throughout.

“From migration through to live operations, the collaboration remained positive and constructive, with technical issues handled quickly and transparently.”

What is the CSCS Online – Partner System?

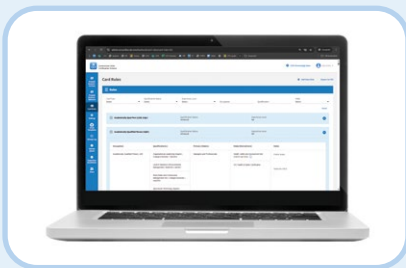
The CSCS Online system is a comprehensive portal designed to support multiple card schemes.

CSCS Online is split into multiple virtual systems to support individual schemes, allowing complete data separation and scheme-specific branding and features.

Advantages of using CSCS technology:

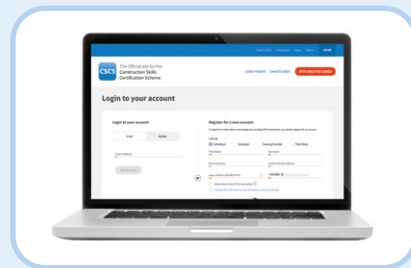
- ★ Always up to date with CSCS Licence requirements and Construction Leadership Council (CLC) recommendations.
- ★ Customisable for the needs of individual schemes. Features can be turned on or off, for example, offering different ways to take payment or apply for a card.
- ★ Potential to make significant ‘cost-per-card’ savings due to CSCS volumes.
- ★ Already used by a diverse range of card schemes of different sizes with varying requirements.
- ★ The system uses the very latest AI technology.
- ★ Includes full support for the latest CPD and competency requirements.
- ★ Highly secure physical and secure card technology, with access to digital card capabilities.

What’s in the CSCS infrastructure?



CSCS Online

The backbone of the system with all data and main functionality. It has an agent (for day-to-days cheme management, e.g. accepting or rejecting applications) and administrator portal (for system management, e.g. changing scheme rules).



CSCS Online - Front End

This is a web portal with versions available for employers and training providers. Authorised individuals can login, view and change their details, apply for cards and make payments.

What's in the CSCS infrastructure? (cont.)



My CSCS

My CSCS is a digital skills passport for individual operatives and is the quickest way to apply for, or renew, a CSCS card. The app allows cardholders to store their qualifications, skills and training in one place.



CSCS Smart Check

Allows employers to verify CSCS cardholders' identity, qualifications, HS&E test status, and CPD - ensuring compliance and confidence on every site, every time.

Collectively, these systems provide a comprehensive solution, to issue, manage and for employers to independently validate cards.

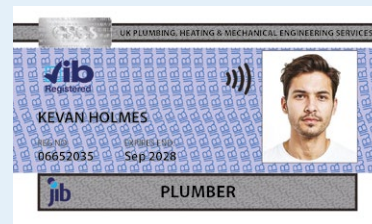
Physical cards and customisable designs

Schemes can follow the standard CSCS design format or cards can be customised.



Physical cards issued via the CSCS system:

- Use the latest security technology.
- Use NFC (Contactless) technology for fast verification via CSCS Smart Check.
- Are customised to each scheme front and back.
- Are more sustainable, with over 95% recycled material.
- Ability to print your own non-CSCS logo cards.



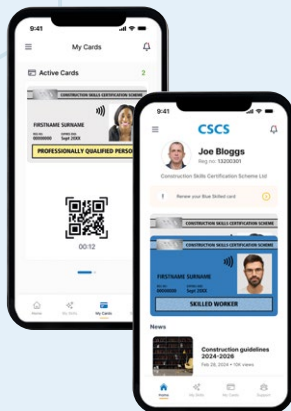
The issuance service includes:

- Card printing with dispatch the next working day.
- Scheme-specific cover letters sent with the card.
- Options for overseas shipping, special delivery and registered delivery.
- Fully managed service for cards that are returned undelivered.

Digital Cards

The CSCS system supports both physical and digital cards. CSCS expect to move to only digital cards eventually, but only when the industry indicates it is ready to do so.

Digital cards have certain advantages on physical cards, including:



- ★ Being available straight away, allowing cardholders on site before the card arrives.
- ★ Physical cards can be lost, damaged, stolen or forgotten.
- ★ Many people are now 'phone-first' for everything.

Advantages of using CSCS digital card technology:

- ★ A dynamic (constantly changing) QR code for added security.
- ★ The ability to present multiple cards, for those card holders that have more than one.
- ★ The digital card is available and readable via CSCS Smart Check within minutes of the scheme approving the application.
- ★ Customised wording below the QR code. For example, it could provide the scheme's website and telephone number.
- ★ Login via a customer's email address or mobile number. Cardholders can then use a PIN number or biometric (e.g. face ID) for added security.



Mobile App technology

CSCS mobile app technology has various features for cardholders including:

- Option to easily apply for a card, obtain a replacement, or renew a card.
- Access FAQs and support.
- Capability to update an individual's contact information.
- Obtain news and updates from the scheme in question.

Benefits for cardholders

The CSCS System has been designed to focus on the needs and requirements of UK construction workers. We have carefully considered areas such as different device types and unique working styles, obtaining input from stakeholders across the industry in the process.

Key considerations in the design of CSCS Online for card holders include:

- Benefits for cardholders.
- High quality physical and digital cards.
- High security standards to help prevent fraud.
- The ability for employers to independently validate card holder information using CSCS Smart Check.
- Conformance with Construction Leadership Council recommendations and the Building Safety Act 2022, including the ability to collect and present to employers both CPD and other competency requirements.



Additional areas and functionalities

Multiple schemes are already benefitting from the use of CSCS Online's technology, which also includes the features and functionalities below.



- Always up-to-date and aligned with CSCS scheme licence and other industry requirements.
- Tailored accounts and features for Employers, Training Providers and Third Parties.
- Scheme Administration via the Agent and Admin portals.
- Ability to verify certain training and courses via a CITB integration.
- The ability for cardholders to update their personal details via the mobile app.
- The option to communicate directly to cardholders with relevant scheme or industry news.
- We are committed to sustainable practices, see our recent certification from the Woodland Trust:

Reporting and Data

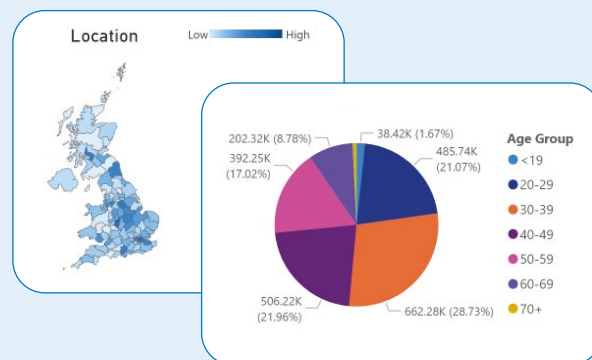
The CSCS Partner System offers advanced reporting capabilities through Power BI, giving you a dynamic and visually rich way to analyse your data.

Reports are fully customisable to meet the unique requirements of your individual scheme, ensuring you get insights that matter most to your organisation. With intuitive dashboards and interactive visuals, you can easily track performance, monitor compliance, and make informed decisions with confidence.

Gain a comprehensive view of your card holders, qualifications, and industry specific career progression. Our reporting tools provide granular detail, helping you identify trends, spot gaps in training, and plan future workforce development effectively. This level of insight empowers you to optimise your operations, allow you to support employers and detailed analysis for your Board.

Access your reports 24/7, wherever you are, for complete flexibility and control. The CSCS Partner System doesn't just deliver convenience - it also supports fraud detection and compliance, safeguarding your organisation against risks and ensuring adherence to industry standards.

With robust reporting, you can stay ahead of challenges, maintain transparency, and build trust with stakeholders.



Reporting and Data: Frequently Asked Questions

Q. Where will my data be held?

All data is stored in the AWS data centre in London. There is a back-up in Dublin, in case of emergency.

Q. Who are AWS?

AWS or Amazon Web Services are the largest hosting company in the world. They have an excellent reputation of service reliability and security.

Q. Who provides the service?

CSCS Limited is the service provider. CSCS Limited is separate to CSCS Cards and has contracted StableLogic Limited as their IT partner to develop and manage the technology.

Q. Who can access my data?

Only your own authorised employees and selected StableLogic employees, for support purposes only. The data is fully encrypted so AWS have no access. CSCS have no access to any of your scheme data, except that which you already share, e.g. for fraud prevention.

Q. What security standards do you maintain?

ISO 27001 and Cyber Essentials Plus.

My Skills – enhance your scheme’s offering

My Skills is a one-stop shop for construction training and qualification records that sit outside of the card application itself.

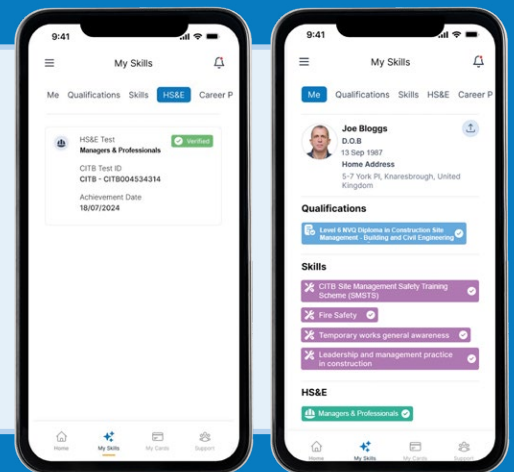
When a CSCS Alliance scheme uses **CSCS Online – Partner System** technology, you can offer cardholders a familiar, trusted digital journey – including access to the **My CSCS** app and My Skills.

My Skills allows individuals to build a richer professional profile and maintain an up-to-date, CV-style skills summary. It’s designed for workers to **upload, manage and share** training and achievements beyond the core card requirements.

What cardholders can add in My Skills

Individuals can upload and showcase key evidence such as:

- Role-specific courses (e.g., SMSTS / SSSTS).
- CPD certificates and wider career achievements.
- Employer-led training (e.g., toolbox talks, inductions).
- Proof of Fire Safety or Asbestos Awareness training.



Customer testimonials

Kevin Harold
CORREX Ltd, Managing Director



"Both the team and the technology have been responsive and flexible to our needs, including enhanced reporting features and building a 'generate number' feature so registration numbers are created at the start of the process rather than on approval.

"The ability to tailor the system to our needs in this way, and future planned developments like digital cards and tailored renewal and card start-date options, are all part of the reason why we're glad to be using the CSCS Online - Partner System."

Shaun McAllister
Chief Executive Officer, GQA



"The combination of reliability, collaboration, and continuous improvement has given us confidence that we made the right decision in moving to CSCS Online's Partner Service, both in terms of the service provided and the quality of the output."

Kevan Holmes, General Manager, Joint Industry Board for Plumbing and Mechanical Engineering Services (JIB-PMES)

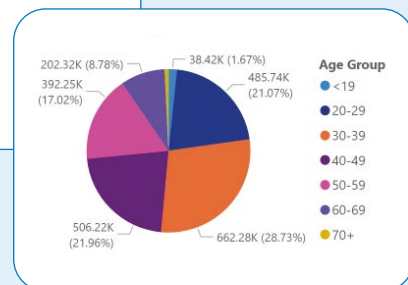
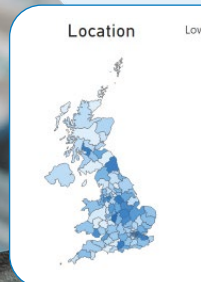
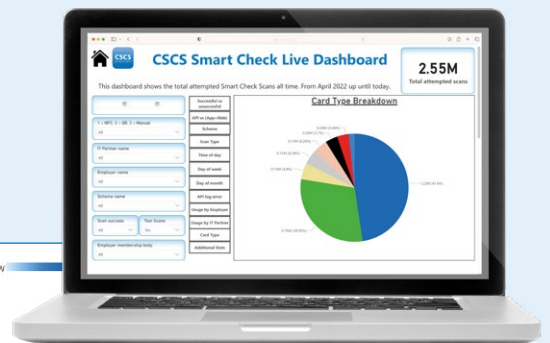


"Being the first to introduce customised card prints, we valued the multiple rounds of printing and checks to ensure the final output met both our expectations and those of our customers.

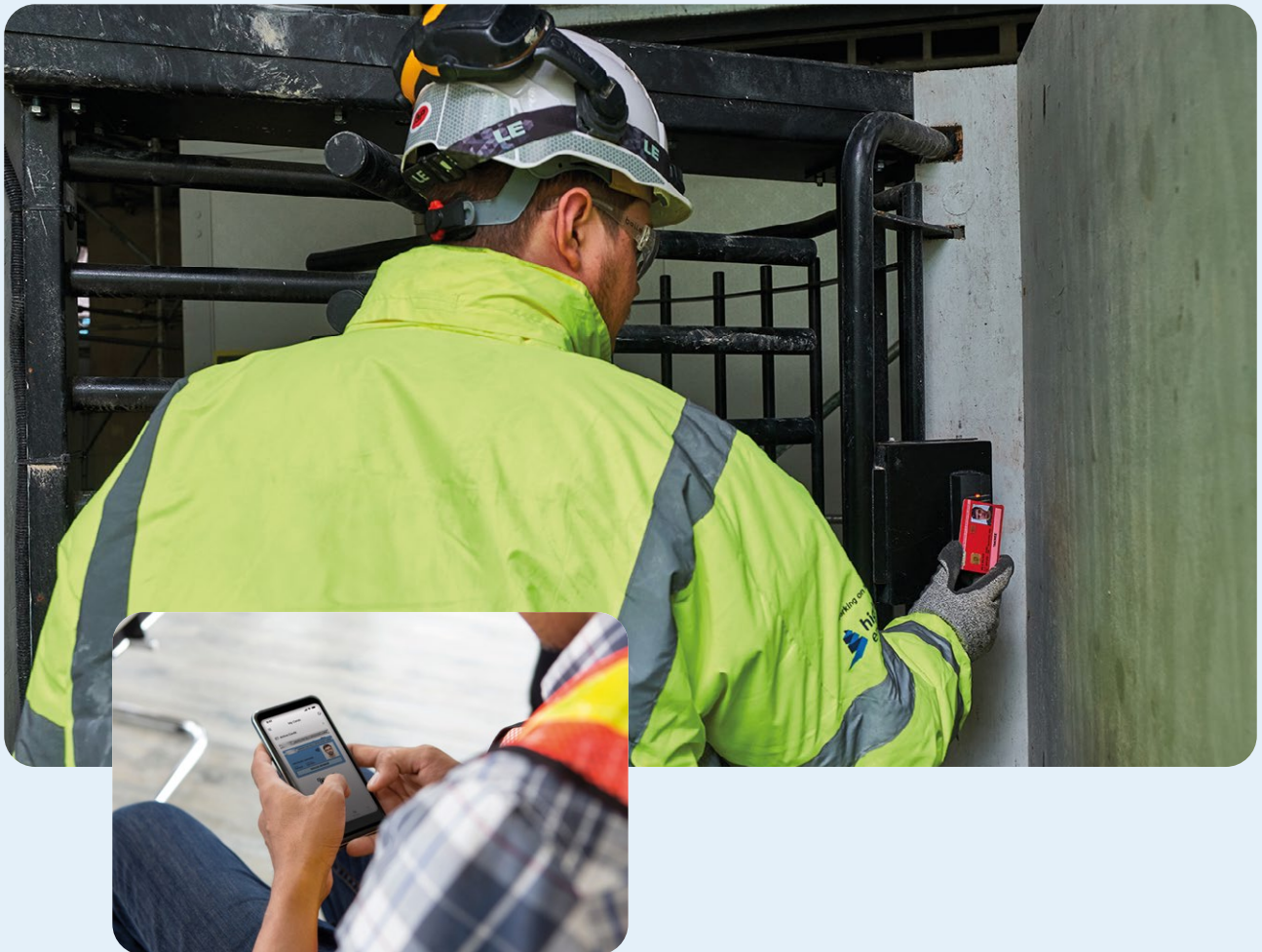
"The added value of tailored Power BI reporting and daily print-status communications has improved our ability to present the salient elements of scheme data for internal and external consumption."



Our tried and trusted technology can help your scheme save on costs, stay compliant and enhance your card offering service.



Age Group	Count	Percentage
<19	38.42K	1.67%
20-29	485.74K	21.07%
30-39	202.32K	8.78%
40-49	392.25K	17.02%
50-59	506.22K	21.96%
60-69	662.28K	28.73%
70+		



Get in Touch

Email: communications@CSCS.co.uk

Website: CSCSGroup.co.uk